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My Accounts

From the drop-down list under *My Account*, choose **Benefit Account Summary**. This is your account details page, where you can:

- Check your benefit account summary.
- Review or make contributions.
- Review your recent transactions.
- Pay your doctor, hospital or other health care provider.
- Reimburse yourself for a payment you made out of your own pocket.



Need a little help?

We're here for you. If you have any questions, just send us an email through the Message Center at [anthem.com](https://www.anthem.com). Or call us at the Member Services number on your ID card.

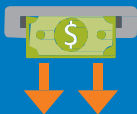
Claims

Check all your claims activity, including the status.

1. Under *Claims*, choose **Claim Activity**.
2. Your claims will be listed here, plus the amount, date of service and status of each claim.
3. Select a claim to see more details, such as the provider or tracking number. Choose **Add Receipt** if it's needed for a claim.
4. Select **Bill Pay** for HSA or **Add Expense** for other accounts.

Request payment/reimbursement for qualified medical expenses. **Health Savings Account (HSA)**

1. On the **Benefit Account Summary** page, select **Bill Pay**.
2. Select **Pay Someone Else** to pay a provider directly or **Pay Me** to reimburse yourself for an expense.
3. After completing the requested information, check the box to agree and select **Submit**.



You Can Even Reimburse Yourself Through Direct Deposit

Setting up direct deposit ensures you receive your funds fast.

1. Under *Claims*, choose **Reimbursement Preference**.
2. Select **Direct Deposit** and complete the requested information.
3. Check the box to agree and select **Save**.

Resources



Choose this section to:

- Read important announcements about your spending account.
- Download or view important forms, such as:
 - Claims
 - Disclosures
 - Account maintenance
 - IRS resources

How It All Works

Check out this section to learn more about how your spending account works. Get tips, watch a video or use a calculator to help you understand your account. You can get details, such as:

- Who contributes to the account and how much
- How to use the account
- How you benefit from the account
- What expenses your funds can pay for

Quick links on your account dashboard

On the top right of your dashboard, you'll see icons that connect you to more helpful information.



To report if your debit card is lost or stolen and you need a new one.



To review your recent alerts about your account.



To read your messages, most of which ask you to take action.



To let us know how you'd like us to communicate with you.



Order a debit card for your dependent

Need an additional debit card for your dependent to have access to your spending account?

1. Go to the Sydney mobile app or [anthem.com](https://www.anthem.com).
2. Under the *My Plan* tab, choose **Spending Accounts** and then **Manage your account**.
3. In the upper-right corner, choose your name and then select the orange **Add Family Member**.
4. Once the dependent has been added, you will receive a debit card in the mail within 7 to 10 business days.

Save on FEES and trees — choose eStatements

You can enroll in electronic statements and save on fees for paper statements — and save some trees, too! Here's what you do:

1. From the top of your spending accounts dashboard, select **Statements** (if you don't see this message, you are already enrolled in electronic statements and don't have to go any further).
2. Open the **Sample PDF File** and find the PDF PIN code.
3. Enter the code into the PDF PIN Number box and select **Submit**.

That's it. No fees, no paper — you'll just get electronic statements for your HSA.



Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/co/networkaccess. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and BlueShield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.